

When It Comes To Helping MOM, Microsoft Turns To Dundas Consulting

Background

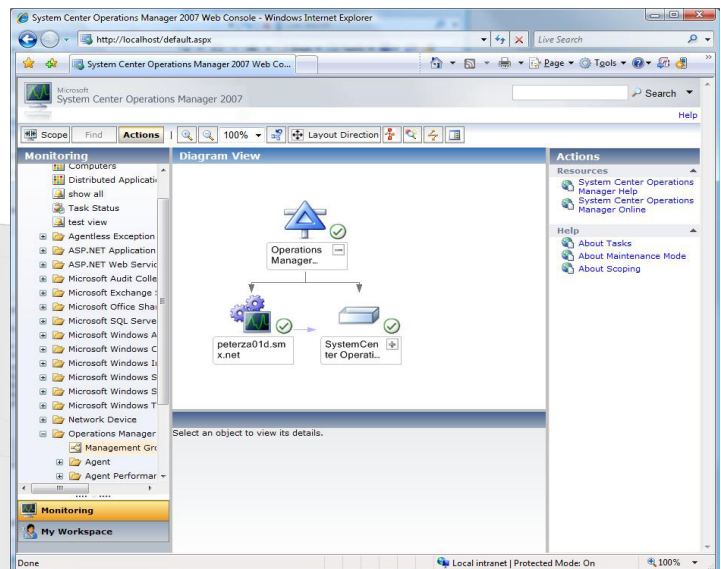
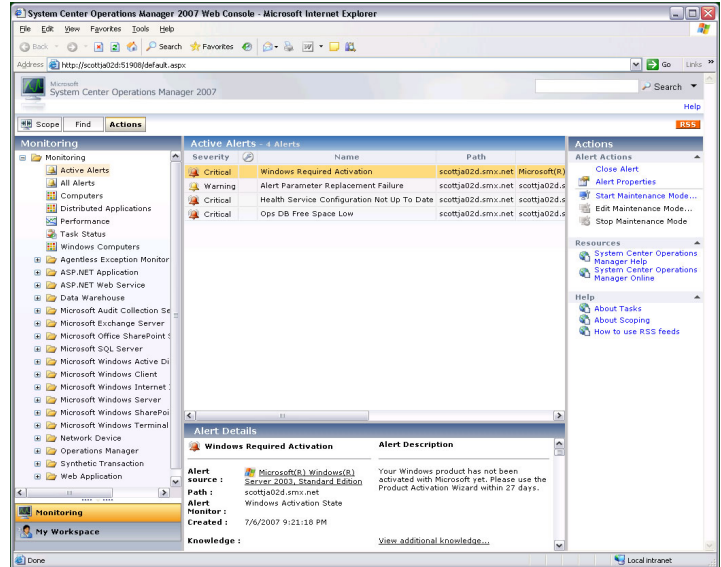
Microsoft's System Center Operations Manager (MOM) 2007 is an exciting new release, designed to help manage business-critical IT services and reduce the complexities of managing IT environments. It also provides an innovative web console, a reliable infrastructure (by leveraging Windows Server and SQL 2005 clustering) and includes management packs with prescriptive knowledge developed by Microsoft's application and OS development teams.

What We Needed

We (the MOM Group) had been working with Dundas Visualization and their products for a few years, so turning to Dundas Consulting seemed a natural fit for our requirements. One of the services we requested was the development of a web console for Operations Manager 2007, which required not only a solid understanding of our product and network management but also crucial knowledge of the latest web technologies. With the development of the web console, we decided to provide a wide variety of web functionality for our clients, such as RSS and mobile, in addition to a rich web UI.

The Project

Working with Dundas on this project was a tremendous experience. With their assistance, we were able to deliver the web console for Operations Manager 2007 on time and on budget. Our partnership enabled us to deliver a web UI to our clients that mimics a thick-client management console, providing a similar user experience. It fulfils our customers' expectations feature-wise, quality-wise and



performance-wise. We believe a large part of the project's success came from the level of ownership, responsibility, and attention to detail provided by the Dundas developers. All of these attributes are critical to us when working with a vendor.

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The Future

We are now moving into our third version of the web console with a solid foundation. We have also set the new bar for web consoles for System Center products, as some of our other products are now developing their web consoles based on ours.

We wouldn't hesitate to utilize Dundas Consulting again in the future as our experience with the consulting team was positive in every way!

Marisol Ontaneda
UI Developer
Microsoft - MOM Project

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